





Emily Hart


VOLUNTEER SERVER

A highly motivated and enthusiastic individual passionate about customer service and hospitality. Eager to leverage strong communication and interpersonal skills to provide exceptional guest experiences. Dedicated to learning and excelling in the fast-paced restaurant industry.

CONTACT INFORMATION

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KEY SKILLS

- Customer service
- Time management
- Team collaboration
- Organization and multitasking
- Positive guest interactions

PROFESSIONAL EXPERIENCE

Volunteer Server | Local Community Dinners, Los Angeles, CA | June 2022 – Present

- Assist with serving meals to over 100 attendees during community events, ensuring prompt and courteous service
- Set up and break down dining areas, maintaining cleanliness and organization
- Greet guests warmly and addressed their inquiries, contributing to a positive dining experience

Sales Associate | Trendy Threads Boutique, Los Angeles, CA | January 2021 – May 2022

- Delivered exceptional customer service in a retail setting, handling high-volume transactions and assisting with product selection
- Developed skills in upselling and cross-selling, achieving a 15% increase in sales during peak seasons
- Maintained a clean and visually appealing store environment

EDUCATION

High School Diploma | 2020

Los Angeles High School, Los Angeles, CA |

CERTIFICATIONS

- ServSafe Food Handler Certification | 2023