






# CAROL PEREZ, RN

Proactive RN with a master's degree in case management and over 10 years of nursing experience. Background in acute medical-surgical care. Manages cases for patients with late-stage CKD and ESRD. Thrives in an interdisciplinary environment, collaborating with medical and other community professionals.

## CONTACT

-  (123) 456-7890
-  email@example.com
-  City, State Abbreviation Zip Code

## SKILLS

- ACLS
- Complex case management
- Empathy
- Patient advocacy
- Telehealth visits
- Telemetry monitoring

## CERTIFICATIONS

- Registered Nurse License, Oklahoma Board of Nursing, Expires: 2026
- Advanced Cardiac Life Support Certification, Advanced Medical Certification, 2023

## PROFESSIONAL EXPERIENCE

### REGISTERED NURSE CASE MANAGER

Waverly Integrated Kidney Care, Tulsa, OK

#### April 2020 – present

- Manage care for patients facing late-stage CKD and ESRD, handling approximately 25 cases at a time
- Meet patients where they're most comfortable through in-person or telehealth visits
- Allocate resources effectively, contributing to an average 10% decrease in total cost of care after initial meeting with patients
- Advocate for patients to ensure their needs and preferences are prioritized
- Move patients seamlessly between care settings through meticulous planning and interdisciplinary coordination

### REGISTERED NURSE

Saint Teresa Hospital, Tulsa, OK

#### June 2015 – March 2020

- Cared for an average of 10 patients per shift in a high-acuity medical surgery unit
- Utilized telemetry equipment to monitor and interpret cardiac rhythms, taking swift action when abnormalities arose
- Participated in over 50 emergency response situations that happened before, during, or after surgery
- Implemented a new patient discharge protocol that led to a 25% increase in post-operative patient satisfaction scores

## EDUCATION & LICENSING

#### August 2016 – May 2018

##### MASTER OF SCIENCE IN NURSING (M.S.N) CASE MANAGEMENT

THE UNIVERSITY OF TULSA, Tulsa, OK

#### September 2008 – June 2012

##### BACHELOR OF SCIENCE (B. S.) NURSING

THE UNIVERSITY OF TULSA, Tulsa, OK