

# **JASMINE BROWN**

Senior program manager with over a decade of experience driving product strategy in high-growth tech environments. Known for implementing scalable solutions that deliver measurable business impact through innovative OKR frameworks and automated metrics tracking.

# **C**ONTACT

- (123) 456-7890
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# **K**EY SKILLS

- Android app development lifecycle management
- Amazon Web Services (AWS) cloud infrastructure
- Continuous Integration/Continuous Deployment (CI/CD) pipelines
- Cross-functional leadership
- Mentoring and team development
- Strategic roadmapping

#### EDUCATION

- Master of Business Administration (M.B.A.) in Operations
  Management | University of Washington, Seattle, WA | May 2013
- Bachelor of Science (B.S.) in Industrial Engineering | Stanford University, Stanford, CA | June 2010

# Professional experience

SENIOR TECHNICAL PROGRAM MANAGER | DISNEY ENTERTAINMENT & ESPN TECHNOLOGY, SEATTLE, WA | APRIL 2022 - PRESENT

- Lead development of Disney+ Android app and manage four engineering teams consisting of over 50 developers with JIRA and Confluence
- Oversee high-priority product development projects with a combined budget of \$75 million
- Launched 15 major app updates over 18 months using Google Play's staged rollout, achieving 98% on-time delivery
- Leveraged Tableau for stakeholder reporting and increased executive net promoter score from 7.2 to 9.1

# SENIOR PROGRAM MANAGER | AMAZON, SEATTLE, WA | JULY 2018 - MARCH 2021

- Orchestrated global inbound supply chain program for Amazon's Fulfillment by Amazon (FBA) network, impacting 2 million third-party sellers
- Spearheaded development of eight new seller tools on Seller Central that reduced misplaced inventory by 120,000 units and improved stock accuracy to 99.5%
- Increased seller inventory performance index scores from 350 to 589 using machine-learning inventory distribution recommendations
- Boosted FBA profitability by 35% using Kaizen to optimize inbound processes, reducing average processing time by three hours

#### **C**ERTIFICATIONS

- Scaled Agile Framework (SAFe) Program Consultant, Scaled Agile, 2021
- AWS Certified Solutions Architect Professional, Amazon, 2019
- Certified Scrum Master, Scrum Alliance, 2014