

Patient-focused RN with more than 10 years of experience in post-operative care and rehabilitation for adults, along with NICU experience. Proven track record for elevating patient satisfaction rates, communicating across medical departments, and driving patient success rates. Known for delivering compassionate care and emotional support in the most complex, traumatic circumstances.

### PROFESSIONAL EXPERIENCE

# Registered Nurse | August 2018 present

Temple University Hospital, Philadelphia, PA

- Communicate empathetically with diverse patients, build rapport, and drive the delivery of patient-centered care to achieve a 96% patient satisfaction rating
- Triage complex neonatal care cases, collaborating with medical professionals across departments to expedite high-quality, compassionate care, decreasing wait time for procedures by 35% within one year
- Lead, mentor, and coach a team of more than 25 LPN to identify opportunities to enhance clinical workflow

# Registered Nurse | May 2014 - July 2018

Hospital of the University of Pennsylvania, Philadelphia, PA

- Coordinated with nursing teams, patients, and families to improve satisfaction ratings by 23% during the first six months
- Conducted comprehensive assessments of new patients, triaging effectively to expedite clinical care
- Collaborated with nursing teams across departments to develop comprehensive treatment plans

# **Kevin Morrison**

#### REGISTERED NURSE



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#### **EDUCATION**

Bachelor of Science (B.S.) in Nursing Temple University, Philadelphia, PA 2014

## **KEY SKILLS**

Neonatal care

Patient relations

Surgical care

Trauma care

Treatment planning

#### CERTIFICATIONS

Advanced Practice Registered Nurse (APRN), State of Pennsylvania | 2015

Registered Nurse, State of Pennsylvania, License #12345 | 2014