


CJ

HELEN GREEN

Results-driven technical project manager with over seven years of experience in IT and a strong background in software development. Emerging leader who drives teams and projects in an agile environment to refine the software development process and achieve business objectives.

CONTACT

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 LinkedIn | Portfolio

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KEY SKILLS

- Agile methodologies
- Android development
- Contract and budget negotiation
- Programming languages: C++, Java, JavaScript, Kotlin, Python
- System integration
- Team leadership

EDUCATION

- Master of Science (M.S.) Project Management | University of Michigan, Dearborn, MI | Expected: June 2025
- Bachelor of Science (B.S.) Software Development | Central Michigan University, Mount Pleasant, MI | September 2011 – June 2015

PROFESSIONAL EXPERIENCE

Technical Project Manager | Telescend, Windsor, MI
October 2021 – present

- Coordinate a team of over 20 IT professionals to develop and roll out new software systems
- Liaise between tech teams and business units to facilitate clear communication
- Delivered more than 15 major project initiatives over a two-year period within budget and often before deadlines
- Ensure alignment with business goals, developing project documentation for ongoing maintenance and future upgrades
- Saved over \$800,000 in costs through resource allocation and contract negotiation

Software Developer | Ford Motor Company, Dearborn, MI
May 2015 – August 2021

- Collaborated closely with UX/UI teams to develop customer features for Ford's vehicle infotainment system
- Integrated CarPlay and Android Auto into over 500,000 of Ford's latest vehicle models
- Participated in a team effort to reduce feature development time from six months to three months by utilizing agile methodologies
- Conducted extensive debugging and troubleshooting from testing to deployment
- Increased customer satisfaction ratings by 20% with the implementation of user-requested features

CERTIFICATIONS

- Certified Project Management Professional, Project Management Institute, 2024
- Google Associate Android Developer, Google, 2017