

CONTACT INFORMATION



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San Francisco, CA

KEY SKILLS

- IT operations management
- Vendor management
- Process improvement
- System integration
- Team building

EDUCATION

 Bachelor of Science in Computer Science
University of California, San Francisco, CA

David Lee

IT Manager

ABOUT ME

Innovative IT manager driving system optimizations

Experienced IT manager with 10 years of success leading teams and delivering innovative technology solutions. Expertise in IT operations, vendor management, and system integrations.

PROFESSIONAL EXPERIENCE

IT MANAGER I BRIGHTTECH SOLUTIONS, SAN FRANCISCO, CA JANUARY 2018 - PRESENT

- Managed daily IT operations for a 500-employee organization, achieving a 99% system uptime
- Reduced IT expenses by 20% through strategic vendor partnerships
- Launched an enterprise-wide data analytics platform, enhancing decisionmaking processes

IT SYSTEMS ADMINISTRATOR I NEXGEN INNOVATIONS, SAN FRANCISCO, CA

JULY 2013 - DECEMBER 2017

- Administered network infrastructure, reducing incident response times by 25%
- Coordinated the rollout of new security protocols, cutting breaches by 50%
- Trained staff on system updates, boosting adoption rates by 30%