



Aliya Jackson

Server

Enthusiastic server with almost three years of experience in the food service industry. Seizes the opportunity to improve professional performance. Performs well in a fast-paced environment while prioritizing friendly and efficient service. Known for increasing guest satisfaction scores through a keen ability to anticipate guest needs.

CONTACT INFORMATION



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, State Abbreviation zip code

KEY SKILLS

- Cash and credit card handling
- Communication
- Food safety compliance
- Inventory management
- Professional development
- Relationship building

EDUCATION

- HIGH SCHOOL DIPLOMA, JUNE 2022 | FREEDOM ACADEMY, PROVO, UT

PROFESSIONAL EXPERIENCE

SERVER | APPLEBEE'S, TAYLORSVILLE, UT | JULY 2022 – PRESENT

- Process over \$3,000 in transactions each day while adhering to Applebee's strict credit card and cash handling policies
- Implement feedback from management to ensure continual professional development
- Collaborate with fellow servers to improve guest satisfaction scores by an average of 10 points over a six-month period
- Build and maintain positive relationships with repeat guests and their families
- Increased tips by an average of 20% per shift after six months on the job

TEAM MEMBER | MOD PIZZA, PROVO, UT | AUGUST 2021 – MAY 2022

- Assisted an average of 150 customers per day with the assembly and baking of personal pizzas
- Managed cash and card transactions accurately within the POS system
- Contributed to the reduction of equipment downtime by 25% through proactive reporting
- Maintained high standards of cleanliness and organization in all food preparation and guest dining areas
- Partnered with the store manager to organize the store's inventory, saving 10% on the following months' replenishment

CERTIFICATIONS

- Food Handlers Certificate, Utah State Department of Health, 2021