



# Nicole Smith

## Emergency Department Intern

Compassionate RN with nearly three years of experience in psychiatric and ICU settings. Recognized for ensuring a safe, calm environment and improving patient outcomes through de-escalation and educational techniques.

### CONTACT INFORMATION

(123) 456-7890

jacob.white@example.com

LinkedIn

City, State ZIP

### KEY SKILLS

- BLS certification
- Critical patient care
- Emergency room (ER) support
- Discharge coordination

### PROFESSIONAL EXPERIENCE

January 2024 - Present

Emergency Department Intern | Everett Memorial Hospital | Arlington, MA

- Deliver critical care to five ICU patients per shift
- Reduce hospital readmission rates by 10% through effective patient education
- Coordinate discharge plans across 20+ hospital departments

November 2022 - December 2023

Psychiatric Nurse Resident | Cunningham Hospital | Somerville, MA

- Provided care to children aged 12-18 in a secure psychiatric unit
- Improved family satisfaction scores by 15% in six months

### EDUCATION

Bachelor of Science in Nursing

Simmons University, Boston, MA | June 2021

### CERTIFICATIONS

- RN License, Massachusetts State Board of Nursing
- Basic Life Support (BLS), American Heart Association