# Raymond Ortiz

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## Profile

- Data scientist with a seven-year background in driving business growth through innovative artificial intelligence (AI) and ML solutions. Transforms complex datasets into actionable insights, delivering multi-million-dollar impact and expanding market reach across diverse business initiatives.

## Education

- Bachelor of Science (B.S.) in Data Science and Analytics | UNIVERSITY OF WASHINGTON, Seattle, WA | June 2015

## Certifications

- Google Certified Professional Data Engineer, Google Cloud, 2021
- IBM Data Science Professional Certificate, IBM, 2017

## Key Skills

- A/B testing and experimentation design
- Cross-functional collaboration
- Data visualization with Tableau
- NLP
- Java, Python, R, SQL
- TensorFlow, PyTorch, Pandas, Spark, Hadoop, Tableau, Power BI

## Professional Experience

### DATA SCIENTIST | ALPHA AI ENTERPRISE, SEATTLE, WA | OCTOBER 2021 – PRESENT

- Analyzed 50TB of raw data to develop five novel ML algorithms
- Designed 12 interactive dashboards using Tableau to provide real-time insights for executive leadership
- Boosted operational efficiency by 23% through implementation of predictive inventory management and customer segmentation models
- Elevate cybersecurity posture and reduce potential for data compromise to mitigate more than 200 attempts during one fiscal year
- Increased sentiment analysis precision from 76% to 93% with the creation of a hybrid NLP system, enhancing customer feedback interpretation

### DATA SCIENTIST | GOGOTECH LLC, KIRKLAND, WA | JUNE 2017 – OCTOBER 2021

- Pioneered a big data ML project that reduced system downtime by 23%, directly contributing to a 15% increase in annual revenue
- Developed and deployed a fraud prediction model achieving 92% accuracy, reducing company losses by 42% ($1.5 million annually)
- Collaborated with cross-functional teams to implement data-driven cybersecurity protocols, resulting in a 30% reduction in security incidents
- Created and delivered data literacy training programs for non-technical staff, increasing company-wide data utilization by 50%