

LISA NGUYEN

LEAD DATA ANALYST

CONTACT

(123) 456-7890
email@example.com
LinkedIn | Portfolio
City, State Abbreviation zip code

EDUCATION

MASTER OF SCIENCE (M.S.) IN ACTUARIAL
SCIENCE • EXPECTED: JUNE

University of Michigan, Ann Arbor, MI

BACHELOR OF SCIENCE (B.S.) IN
INFORMATION TECHNOLOGY SCIENCE •
JUNE 2008

University of Michigan-Flint, Flint,
MI

KEY SKILLS

Advanced data analytics
Predictive modeling
Stakeholder communication
SQL, Python, R
Tableau, Power BI
Team leadership
Training and development

PROFILE

Accomplished lead data analyst and Certified Insurance Data Manager with nearly a decade of experience in the insurance and health care sectors. Graduate student working toward a master's degree in actuarial sciences. Proven leader with a passion for team development. Manages cross-functional projects utilizing statistical software, Excel, and data visualization tools.

PROFESSIONAL EXPERIENCE

LEAD DATA ANALYST • JANUARY 2019 – PRESENT

Progressive Insurance, Remote

- Lead a team of 12 financial analysts within the Insurance and Risk Management Department, managing a portfolio valued at over \$1 billion
- Provide comprehensive financial and risk analysis across various insurance products
- Authored more than 50 reports annually to provide insights and forecasts into injury trends, cost drivers, and claims efficiency
- Decreased litigation rates by 15% through predictive modeling and proactive risk assessments
- Conduct regular team training sessions to improve analytical skills and methodologies

SENIOR FINANCIAL ANALYST • JUNE 2014 – DECEMBER 2018

Trinity Health, Remote

- Conducted in-depth analysis of insurance claim processes and presented findings to board members and executives for strategic decision-making
- Increased accuracy for premium allocations by 10% with enhanced actuarial models
- Reduced report generation time by 20 minutes through continuous streamlining
- Managed complex, cross-functional projects, including system upgrades, software integration, and data conversion

CERTIFICATIONS

- Certified Insurance Data Manager, Insurance Data Management Association, 2021
- Chartered Financial Analyst (CFA), CFA Institute, 2016