MEERA PATEL

COMPUTER SCIENTIST

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🌐 LinkedIn | Portfolio

EDUCATION

Bachelor of Science (B.S.) in Computer Science
UNIVERSITY OF SYRACUSE, Syracuse, NY | 2019

CERTIFICATION

Cisco Certified
Design
Professional
Cisco, 2019

WORK EXPERIENCE

NETWORK ENGINEER | ADVANCE CONNECTIONS IT SERVICES, NEW YORK, NY
July 2021 – present

- Design and implement network upgrades to Cisco 6500-E, including migrating more than 85 WAN connections across five locations
- Manage and troubleshoot more than 450 enterprise-level servers to ensure uptime and reduce help desk requests by 35%

ASSISTANT NETWORK ENGINEER | JUMPSTART TECHNOLOGIES, LONG ISLAND, NY
September 2019– June 2021

- Identified, troubleshot, and resolved network LAN/WAN issues, reducing help desk inquiries by 15% during the first six months
- Delivered troubleshooting support to business clients, effectively communicating and providing excellent client service, achieving the Team Player Award for two consecutive years

PROFILE

Collaborative computer scientist with more than five years of experience specializing in network design, Cisco, and LAN/WAN infrastructure. Successful track record for designing, building, and implementing high-performance IT solutions for enterprise-level organizations.

SKILLS

- → Cisco
- → Data analysis
- → Project management
- → System architecture
- → Technical project management