

## **CONTACT INFORMATION**



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City, ST

### **EDUCATION**

 Bachelor of Science (B.S.) Hospitality Management, May 2018

University of City I City, ST

### **KEY SKILLS**

- Beverage knowledge
- Upselling techniques
- Guest engagement
- Cash handling
- Speed and efficiency

# **Amy** Rogers

Cocktail Server

A cocktail server with five years of experience providing exceptional service in high-energy lounge and nightclub environments. Skilled in crafting memorable guest experiences, upselling beverages, and maintaining a polished, professional demeanor under pressure.

## PROFESSIONAL EXPERIENCE

#### Cocktail Server

Nightlife Lounge, City, ST I August 2020 to present

- Delivered attentive and personable service to 200+ guests nightly, ensuring timely delivery of drinks
- Increased nightly beverage sales by 15% through upselling premium cocktails and spirits
- Assist in training new team members, fostering a collaborative work environment
- Ensure adherence to safety protocols during high-volume service hours

### Bar Server

City Pub, City, ST I May 2018 to August 2020

- Provided quick and efficient service to bar patrons, maintaining order accuracy and speed
- Managed cash transactions for \$5,000+ in nightly sales, maintaining 100% accuracy
- Collaborated with bartenders to streamline drink preparation, reducing wait times by 10%