

## CONTACT

(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, State Abbreviation Zip Code

#### **KEY SKILLS**

- Bilingual patient communication
- Catheterization
- High-risk care
- Preventative care advocacy
- Therapeutic communication

# **MARGARET JOHNSON**

#### CERTIFIED NURSING ASSISTANT

Bilingual (English and Spanish) CNA with over five years of experience. Recognized for proactive observational skills and compassionate approach. Extensive background in post-acute facilities collaborating with multi-disciplinary teams to improve patient recovery processes.

## PROFESSIONAL EXPERIENCE

Certified Nursing Assistant | IntelyCare, Norfolk, VA | June 2022 - present

- Provide patient care for 13 residents in a post-acute facility, assisting with ADLs
- Enhance patient communication with bilingual proficiency
- Receive positive feedback for compassionate patient care, earning a 95% satisfaction rate among patients and their families
- Collaborate with a 10-person nursing team, assisting with wound care, catheter care, imaging procedures, and specimen collection

Certified Nursing Assistant | ShiftMed, Woodbridge, VA | October 2019 -March 2022

- Supported an average of 10 to 20 patients per shift in acute care, rehabilitation, and senior living facilities
- Adhered to medication safety protocols, achieving a perfect administration accuracy rate
- Contributed to an LTC facility's 25% reduction in patient falls through diligent monitoring and proactive intervention in high-risk situations
- Coordinated with multi-disciplinary teams to boost recovery rates by 40% with the continued adjustment of individualized care plans

## **EDUCATION**

#### **High School Diploma**

Abingdon High School, Abingdon, VA | June 2014

#### **CERTIFICATIONS**

- Certified Nurse Aide, Virginia Board of Nursing, 2014
- Registered Medication Aide, Virginia Board of Nursing, 2015