



Carlos Ramirez

Server

CONTACT INFORMATION



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Austin, TX 78701

KEY SKILLS

- Customer service
- Multitasking in high-pressure environments
- Upselling menu items
- Team collaboration
- Managing large parties

EDUCATION

High School Diploma | 2020 |
Round Rock High School, Round
Rock, TX

ABOUT ME

An energetic and personable restaurant server with three years of experience in casual dining environments. Excels at maintaining a friendly atmosphere, addressing guest needs efficiently, and driving repeat business through excellent service.

PROFESSIONAL EXPERIENCE

SERVER | LONE STAR GRILL, AUSTIN, TX | FEBRUARY 2021 – PRESENT

- Provide attentive service to an average of 100 guests daily, ensuring accurate order-taking and timely delivery
- Upsold appetizers and desserts, increasing average table sales by 15%
- Manage large parties of up to 20 guests, ensuring smooth and enjoyable dining experiences

HOST | THE LOCAL EATERY, ROUND ROCK, TX | JUNE 2020 – FEBRUARY 2021

- Greeted and seated guests promptly, maintaining a waitlist during busy periods to optimize seating arrangements
- Assisted servers with clearing tables and refilling drinks during peak hours
- Addressed guest inquiries about the menu, contributing to a 92% satisfaction rating

CERTIFICATIONS

- SERVSAFE FOOD HANDLER CERTIFICATION | 2020