

Your Name

City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

Profile

- Highly skilled phlebotomist and Certified Phlebotomist Instructor with over six years of experience in hospital and laboratory settings. Maintains a 98% success rate on first-attempt venipuncture. Prioritizes patient safety and comfort through clear communication and appropriate specimen handling. Mentors new phlebotomists to ensure compliance with facility standards.

Education

- Kansas Phlebotomy Certification Courses | Phlebotomy Training Specialists, Overland Park, KS | September 2017
- High School Diploma | Turner High School, Kansas City, KS | September 2012 – June 2016

Certifications

- Certified Phlebotomy Instructor (CPI), National Phlebotomy Association, 2024
- Basic Life Support (BLS), American Heart Association, 2021
- Certified Phlebotomist, National Phlebotomy Association, 2017

Key Skills

- Attention to detail
- Compassionate communication
- Infection control
- Patient focus
- Safe specimen handling
- Venipuncture and capillary puncture

Professional Experience

PHLEBOTOMIST II | QUEST DIAGNOSTICS, KANSAS CITY, KS | MAY 2021 – PRESENT

- Collect approximately 25 specimens per day for drug and biometric screening
- Manage non-patient duties such as inventory management, stocking supplies, and sanitation of phlebotomy area
- Maintain a 98% success rate on first-attempt venipuncture
- Process and prepare specimens, from labeling and centrifugation to aliquoting and freezing for transport
- Improve team performance and patient satisfaction through the training of approximately 10 new phlebotomists per year
- Sustain consistent patient service and care, resulting in a 97% patient satisfaction average

PHLEBOTOMIST ASSOCIATE | BELL HOSPITAL, KANSAS CITY, KS | JANUARY 2018 – FEBRUARY 2021

- Contributed to the timely diagnosis of patient treatment by collecting more than 10,000 specimens over the last three years
- Prioritized patient comfort and specimen integrity by following hospital procedures during collection
- Ensured the safety of patients and staff, maintaining a 100% compliance rate with infection control protocols
- Utilized hospital lab systems to verify written and electronic physician's orders
- Optimized specimen processing procedures to decrease lab turnaround time by 15%
- Demonstrated extreme attention to detail in the labeling, preparation, and centrifugation of specimens for analysis