

City, State Abbreviation Zip Code

(123) 456-7890

email@example.com

LinkedIn | Portfolio

| Debra Nelson |
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| Results-driven bank teller with more than 10 years of experience, excelling in customer relations, institutional banking, and commercial finance. Recognized for effectively delivering banking solutions that help clients meet their financial aspirations.  |  | JUNE 2018 – PRESENTLead Bank TellerUS Bank, Columbus, OH* Connected with customers to cross-sell banking products, contributing to a 30% increase in new account sign-ups and a 20% increase in credit card applications within a fiscal year.

AUGUST 2015 – MAY 2018Bank Teller Chase, Columbus, OH* Identified and prevented fraudulent transactions, protecting against potential losses exceeding $100,000.
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| August 2010 – May 2015Bachelor of Science in AccountingBoston University, Boston, MA2016Certified Bank TellerAmerican Bankers Association  | Technical Skills* BankWare
* Cash-handling
* Federal financial regulatory compliance
* Finastra
* Transaction processing

Professional Skills* Cross-selling
* Cultural competency
* Customer confidentiality
* Customer service
* Detail oriented
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