PETER BANNING

CASHIER

A highly motivated and detail-oriented cashier with over five years of experience in the retail industry. Skilled in customer service, cash handling, and inventory management. Committed to providing exceptional service to customers and contributing to the success of the team.

SKILLS	Cash handling Customer service Inventory management	POS systemsSales trackingTeam collaboration	
EDUCATION	ADMINISTRATION	BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION XYZ University September 2015 – May 2019	
EDUCATION		CERTIFIED SALES PROFESSIONAL (CSP) Canadian Professional Sales Association 2019	

PROFESSIONAL EXPERIENCE

CASHIER

ABC Retail Store, New York, NY | June 2021 - present

- Increased sales by 15% through effective upselling techniques.
- Achieved a 99% accuracy rate in cash handling and drawer reconciliation
- Operate cash registers and POS systems to process transactions
- Assist customers with their purchases and provide information about products
- Balance the cash drawer and reconcile discrepancies
- Organize merchandise displays and ensure shelves are stocked
- Resolve customer complaints and issues in a timely manner
- Train new cashiers on company policies, procedures, and customer service standards

SALES ASSOCIATE

XYZ Clothing Store, New York, NY | June 2017 - December 2019

- Received "Employee of the Month" award three times for exceptional customer service.
- Received an average 95% customer satisfaction rating
- Assisted customers with their purchases and educated them about products
- Maintained accurate inventory levels and tracked sales data
- Collaborated with other team members to achieve sales goals and improve customer satisfaction
- Advised customers on related products or services