

Your Name

City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

Profile

- Courteous and attentive flight attendant with six years in cabin crew operations. Consistently receives positive passenger feedback for providing a comfortable in-flight experience. Demonstrated ability to remain calm under pressure and handle challenging situations effectively. Proficient in multiple languages, enhancing communication with diverse passengers.

Education

- Associate of Arts (A.A.) Hospitality Management | NASHVILLE STATE COMMUNITY COLLEGE, Nashville, TN | September 2014 – May 2016

Certifications

- Flight Attendant Certificate of Demonstrated Proficiency, FAA, 2017
- CPR/AED and First Aid Certified, American Red Cross 2017

Key Skills

- Communication
- CPR and AED
- Evacuation protocols
- Food and beverage service
- Fluent in English, French, and Spanish
- Safety-oriented
- Stress management

Professional Experience

FLIGHT ATTENDANT | SPIRIT AIRLINES, LAS VEGAS, NV | MAY 2020 – PRESENT

- Ensure the safety and comfort of passengers aboard Spirit Airlines flights
- Complete over 1,500 hours of in-flight service, assuring passengers' safety and comfort
- Maintain strict compliance with all FAA regulations and adhere to Spirit Airlines' policies and procedures
- Conduct pre-flight, in-flight, and post-landing briefings on safety protocols and cabin rules
- Achieve an average passenger satisfaction rating of 4.8 out of 5 on post-flight surveys
- Facilitated the safe evacuation of passengers during two emergency landings, receiving commendation from the airline for leadership and swift action

FLIGHT ATTENDANT | CONTOUR AIRLINES, NASHVILLE, TN | AUGUST 2017 – MARCH 2020

- Completed Contour Airlines' four-week Flight Attendant Initial Training Program with a 98% training performance score
- Managed all galley and cabin service equipment and in-flight entertainment systems
- Increased in-flight snack and beverage sales revenue by 12% in 2018 using effective upselling techniques
- Executed emergency procedures with precision
- Maintained perfect attendance and punctuality record for over 100 flights on a rotating schedule, ensuring uninterrupted service
- Conducted surveys and focus groups with target audience to identify key product features and messaging