ANDREA CAMPBELL

(123) 456-7890 email@example.com LinkedIn | Portfolio
City, State Abbreviation zip code

PROFILE

A skilled IT professional with seven years of experience specializing in infrastructure architecture, networking, cloud, and DevOps. A proven track record of integrating IT systems and working with IT vendors. Adept at collaborating cross-functionally with remote teams.

PROFESSIONAL EXPERIENCE

IT Manager, Starlight Industries, Boston, MA   **October 2019 – present**

- Implemented network security strategy for hardware, network, and data
- Increased revenue growth year over year by 42% by renegotiating with technology vendors
- Spearheaded the standardization of IT procedures company-wide

Assistant IT Manager, Tech Alliance, Cambridge, MA   **June 2016 – August 2019**

- Created support documentation for users that reduced support team tickets by 33%
- Supported 75 users on desktops, laptops, and mobile devices
- Increased operational efficiency by creating an internal system for employee calendars and time tracking

EDUCATION

Bachelor of Science (B.S.) Computer Science
2012 – 2016

Boston College, Boston, MA

KEY SKILLS

- Disaster recovery
- Firewalls
- IT compliance
- Javascript
- SQL

CERTIFICATIONS

Professional Awards

- CompTIA Security+, 2019
- Google IT Support Professional Certificate, 2017