

City, State Abbreviation Zip Code

(123) 456-7890

email@example.com

LinkedIn | Portfolio

Debra Nelson

Results-driven bank teller with more than 10 years of experience, excelling in customer relations, institutional banking, and commercial finance. Recognized for effectively delivering banking solutions that help clients meet their financial aspirations.

August 2010 – May 2015

Bachelor of Science in Accounting

Boston University,
Boston, MA

2016

Certified Bank Teller

American Bankers
Association

Technical Skills

- BankWare
- Cash-handling
- Federal financial regulatory compliance
- Finastra
- Transaction processing

Professional Skills

- Cross-selling
- Cultural competency
- Customer confidentiality
- Customer service
- Detail oriented

JUNE 2018 – PRESENT

Lead Bank Teller

US Bank, Columbus, OH

- Connected with customers to cross-sell banking products, contributing to a 30% increase in new account sign-ups and a 20% increase in credit card applications within a fiscal year.

AUGUST 2015 – MAY 2018

Bank Teller

Chase, Columbus, OH

- Identified and prevented fraudulent transactions, protecting against potential losses exceeding \$100,000.